

Quality Policy Statement: 2023-2024

Introduction: General Panel Systems Ltd and GPS Links Ltd provide control and automation systems for process industries, employing a skilled engineering workforce across mechanical and electrical design, manufacturing, software, test and systems integration disciplines.

Operating under a single management system, both companies are committed to being safe, ethical and sustainable businesses that serve their customers efficiently and professionally and operate with respect for people and the environment.

Objective: To achieve consistently high standards of customer satisfaction in terms of safety engineering and service.

Policy: GPS and GPS Links will conform to clearly defined standards and procedures that ensure quality consistently meets or exceeds customer's technical requirements and expectations of service; and maintain documented production and test procedures to ensure the highest standards of electrical safety and product reliability in service.

Target: Our target is a zero-defect product, and customer satisfaction ratings in excess of 90% by project.

Responsibility: The directors of GPS and GPS Links are accountable for the effectiveness and continual improvement of the QMS, ensuring that appropriate resources and risk management protocols are applied to the achievement of quality objectives consistent with the strategic direction of the company; and fostering a culture concerned with engineering excellence and collaborative service.

Compliance: GPS and GPS Links maintain a high level of independent product certification, comply with all applicable legislation, regulation and industry standards, specifically BS EN 61439, and operate a Quality Management System certified to ISO 9001-2015.

Competence: Every employee is made aware of their individual responsibility for quality and compliance with quality management procedures and receive appropriate information training instruction and supervision.

Continual Improvement: GPS and GPS Links seek to identify opportunities for improvement through process, innovation, value engineering and early engagement; and the day-to-day application of integrated SHEQ management and monitoring.



Policy approved by Nigel Harrison Managing Director of GPS and GPS Links: 4 May 2023